Rapha

RETURNS & EXCHANGES

Please note: A new returns system will be implemented in the coming weeks, so your return, repair or refund can be processed more quickly and efficiently. Please see the directions on the back of the order form on how to return a product. While we implement the new process you are invited to try the online version. If you prefer the paper version, please fill out the fields below and return this form within 90 days of your order to the return address on the order form. To see the full Rapha returns policy visit **www.rapha.cc/service**

UK returns@rapha.cc
0207 485 5000

USA usa@rapha.cc
877.90RAPHA

Personal Details

Name

Address

Order No.

Account No.

Telephone

Email

Please let us know why you are returning products by noting one of the following reason codes:

A) Too big
B) Too small
C) Colour not as expected
D) Doesn't suit me
E) Wrong item sent
F) Faulty
G) Ordered two sizes for fit, returning one
H) Repair (please write details in the space at the bottom of the form)

Returned Items Product name	Size	Colour	Qty	Value	Reason Code	Refund Yes/No	Exchange for... Product name	Size	Colour	Qty	Value

Difference (if any)

Additional payment (please complete the form below if necessary)

Cheque enclosed ☐ Mastercard ☐ Visa ☐ Switch/Maestro ☐ Issue No./ Valid from _____ Expires _____

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Name on card _____ Signature _____ Security code ☐☐☐

Additional notes/ comments: